

Course Outline - **Managing Change**

- Description:** This intensive one-day course prepares managers for developing highly effective business plans with confidence and covers how to successfully implement the necessary changes.
- Objectives:** Upon completion of the course delegates will be able to identify the key stages in planning, design, implement and evaluate a successful business plan, which relates to the organisation's objectives
- Pre-Requisites** No previous knowledge is required
- Duration:** One day
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| Recognising the need for change. | Handling the results of change. |
| Overcoming barriers to change. | Winners and losers in the process. |
| Understanding the effects of change on people. | Evaluating response. |
| Identifying stress factors. | Learning from successes. |
| Key implementation activities. | Creating further challenges. |
| Communicating and motivating. | |

